# Protect P2P QR Quick Setup

With P2P QR connection there is no need to set any ports, worry whether your uPnP is enabled within your router, do any port forwarding within your router or setup a DDNS name.

- Log into your DVR/NVR's menu (default: admin/1234567u).
- Right click your mouse and choose Network/Basic Settings/TCP/IP.
- Under **Network menu**, across the top, then **Basic Settings at** left & TCP/IP-at submenu, DHCP should be enabled by default, make sure it is still checked off.
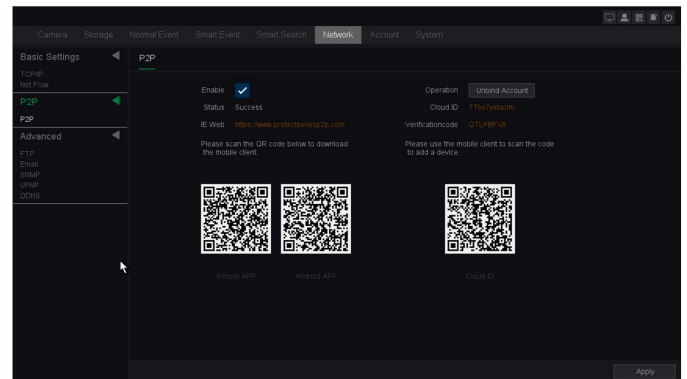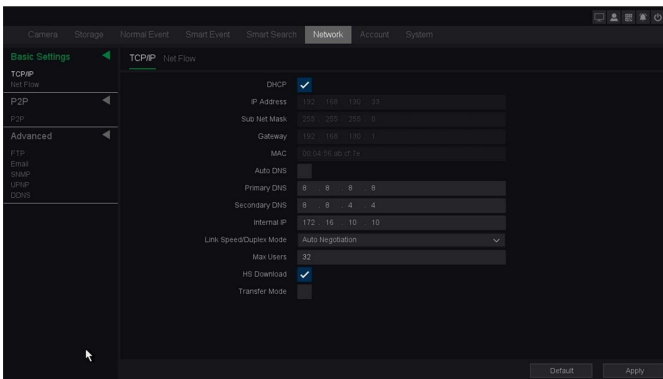
- Under the P2P menu (Network/P2P/P2P), P2P should be enabled by default, make sure it is still checked off.
- Status should read as "Success", if you have a network cable connected.
- Write down or take a picture of your Cloud ID and Verification Code.
- Next, using a PC log into www.protectseriesp2p.com
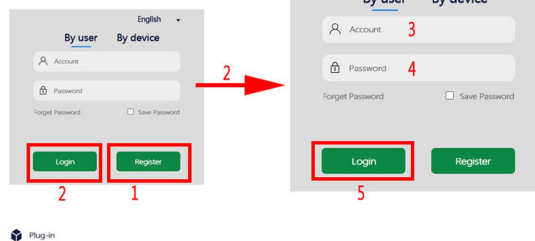
- Click "Register" to make a new account.
- Now log into your account and click the "Add Device" button on the top left.
- Enter in your Cloud ID, the Device Name (any nickname you prefer), and then the Verification code of the DVR/NVR/IPC/IPC.
- You can also quickly add devices by scanning the Cloud-ID QR code under P2P menu (Network/P2P/P2P) through the mobile APP.
- After the device is added successfully, then click the Access Device button to remote the device, then you can view your camera.
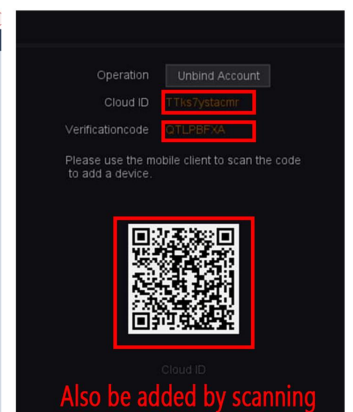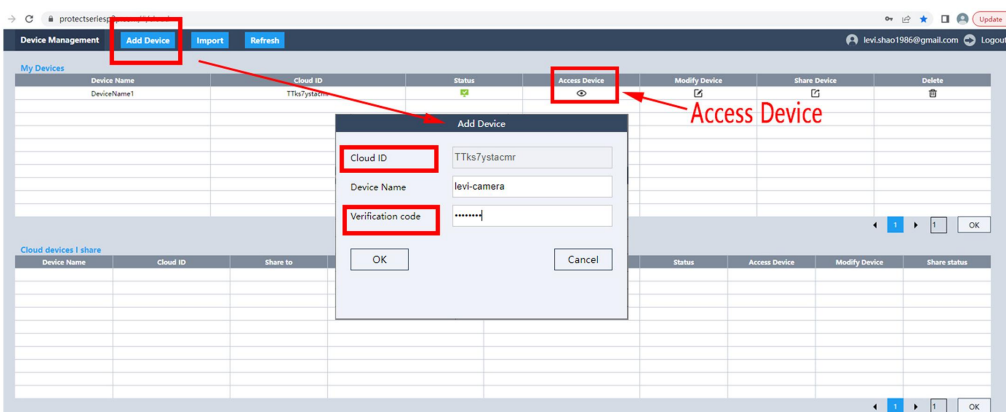
FAQs, Additional Documents, Guides, Software, Upgrades, and more can be found on the Protect Series Support Page. Scan the QR code or access the link below.
https://info.invidtech.com/protect-support-page

Viewing your Protect Device Online or from Mobile App

Viewing from your Web Browser:
- Once logged into the server, www.protectseriesp2p.com , for the first login, please click the Register button below the login box to register a new user and activate it in the received email. (CAN ALSO BE DONE ON THE MOBILE APP)
- **Please note,** before **you log in, you will be prompted to download or allow plug-ins to install, and in some cases, you may need to "refresh" or restart your browser.**
- If the cloud webpage login is abnormal, right-click Internet Explorer and select "Run as administrator" or try to use Chrome or EDGE browsers. Log back into the server with the registered account, then click the Access Device button to remote the device, and then you can view your cameras.

Viewing from your InVid Protect mobile app:
- Open your mobile app and log in with the username and password you created at www.protectseriesp2p.com or mobile device.
- Click the "☰" icon in the upper right corner and click "Devices."
- **Select the device you want to view and click the "▶" of play button.**
- **It will then take you to the "Live View" screen and see a live view of the selected device.**
- Go back to Devices in the menu bar and you will see your device is "blue" indicating it is online.
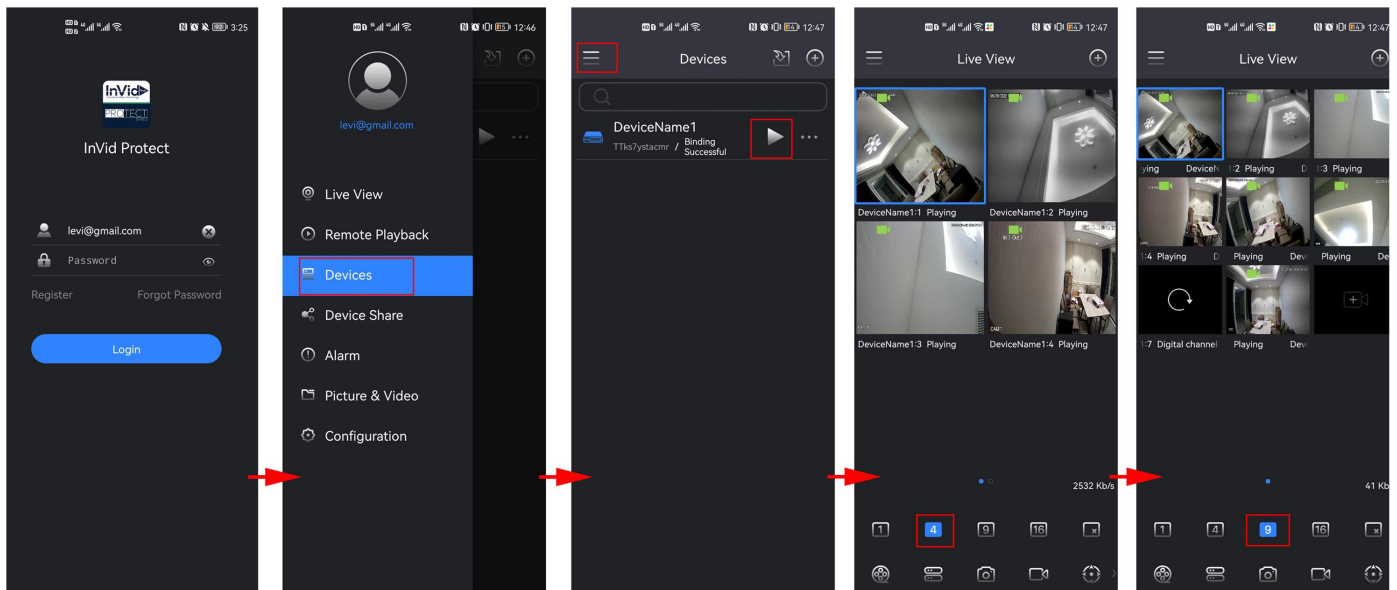
Not connected? Here are some things to check

1. Make sure the physical connection between DVR/NVR and switch/router is made, and the cable is good (see if you are getting the green/amber link light on LAN port).
2. Sometimes the P2P will show as "Connecting", try rebooting your modem/router and DVR/NVR to see if it comes back as "Success". Also, give it about 1-2 minutes to make a connection if cable is plugged in after the DVR/NVR is booted up. If not, see #3
3. DHCP may be turned Off within your router, you may need to disable in DVR/NVR and manually input your IP Address, Subnet Mask, Default Gateway, and your DNS Servers.
4. Sometimes though the DNS is pulling the router IP, which can cause the device not to connect. You can change the Primary and Secondary to Google's addresses (8.8.8.8 & 8.8.4.4).
5. Can you connect to the device via the LAN IP, either with the DHCP address or the address you manually gave it (because DHCP was disabled) via the web browser to ensure it has network connectivity.
6. Was the DHCP/P2P definitely "enabled" and saved, check back (Network/P2P-at left & P2P-at submenu)
7. If all else fails, you can always reach out to the InVid Tech technical Support Team.

Also available on the web at www.invidtech.com